

What is the coverage area of the of the Wi-Fi hotspot?

The Wi-Fi hotspots use the [Verizon coverage area](#).

Can I place a hold on a Wi-Fi hotspot?

You can place a hold request on a Wi-Fi hotspot in the catalog

Who can borrow a Wi-Fi hotspot?

These devices are intended for adult library patrons in good standing who do not otherwise have access to equipment or services sufficient to meet their educational needs. Funding for these devices is supported by the Emergency Connectivity Fund Program which stipulates that patrons certify their lack of access. The library is required to maintain records to show the usage of these devices for reporting and audit purposes, but will not include a patron's personal information in those records. By obtaining a device, you are confirming you do not have access to sufficient equipment or services to meet your educational needs.

You may check out one device per person and per household at any time.

How do I use a Wi-Fi hotspot?

Basic instructions are included on the case.

How do I charge the Wi-Fi hotspot?

You will need to charge the hotspot if it does not turn on or if Battery Charge Indicator is red.

To charge the battery:

- Connect the USB-C end of the cord into the charging port of the MiFi 8000. Plug the other end of the cord into the QuickCharge charger.
- Plug the other end of the wall charger into the appropriate electrical outlet.
- When the battery is fully charged, the battery icon on the screen will turn solid black.

What comes in a Wi-Fi hotspot kit?

Each Wi-Fi hotspot kit contains:

- 1 case
- 1 hotspot device
- 1 USB-C cable
- 1 quick charge wall charger

Are there any restrictions on data or internet use with the Wi-Fi hotspots?

Data usage is unlimited, but the content is filtered to not allow web access to adult content (pornography) or malware as a part of being [Children's Internet Protection Act \(CIPA\)](#) compliant.

The Library does not track any internet usage. By using the hotspot, you are agreeing that you will not take part in any illegal activities.

The Library is not responsible for any files, data, or personal information accessed or transmitted using the Wi-Fi hotspot device.

How many devices can be connected to a Wi-Fi hotspot?

Up to 15 devices can be connected to the hotspot at one time and data is unlimited.

What if I lose or damage the hotspot?

If you lose or damage a hotspot you will be charged a replacement fee. Replacement fees for lost or damaged hotspots are:

- Hotspot (including parts): \$35
- Lost cord: \$5
- Lost adapter: \$5

Can I renew a Wi-Fi hotspot?

No, Wi-Fi hotspots are not renewable. Please place another hold on a Wi-Fi hotspot, if you wish to have more time with a hotspot.

For how long can I borrow a Wi-Fi hotspot?

You can check out and use a Wi-Fi hotspot for free for 21 days, with no renewals. The wireless service on the hotspot will be turned off if the hotspot is not returned on the due date. If you return the hotspot late you will be charged a late fee of \$1.25 per day until it is returned. Many people are waiting to borrow a hotspot, so please return the hotspot on time.

How much does it cost to borrow a Wi-Fi hotspot?

There is no charge to borrow and use a Wi-Fi hotspot. You can check out and use a Wi-Fi hotspot for free for 21 days. If you return the hotspot late you will be charged a late fee of \$1.25 per day until the hotspot is returned. If you lose or damage the hotspot, you will be charged replacement fees:

- Hotspot (including parts): \$35
- Lost cord: \$5
- Lost adapter: \$5